

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN

ORIGINAL



0000173720

ARIZONA CORPORATION COMMISSION

RECEIVED
DOCKET CONTROL

2016 OCT 3 AM 9 14

September 30, 2016

To: Docket Control

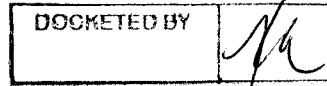
Arizona Corporation Commission

DOCKETED

RE: EPCOR – Customer Comments

OCT 03 2016

Docket No. WS-01303A-16-0145



Please docket the attached 7 customer comments regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 9/30/2016
Opinion Number: 2016 - 134939		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 9/30/2016 12:49 PM	

First Name: Gary	Last Name: ROSE	Account Name: Gary ROSE
Address: <<< REDACTED >>>		
City: sun city	State: AZ	Zip Code: 85351
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: EPCOR Sewer *AAWC	Division: Sewer
-----------------------------------	------------------------

Nature Of Opinion

Docket Number: WS-01303A-16-0145	Docket Position: Against
---	---------------------------------

They increase the rate 45% but have done nothing to improve their services. So again the companies are taking from the elderly to line their pockets. remember the elderly have only received ONE increase in S/S in 5 years and all but 3% was taken back from that to go into Medicare. Then that was stolen by Obamacare. Don't pass this! It comes right out of our food budget!!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
9/30/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 9/28/2016
Opinion Number: 2016 - 134875 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 9/28/2016 12:03 PM

First Name: Donald and Sharon **Last Name:** Henrich **Account Name:** Donald and Sharon Henrich

Address: <<< REDACTED >>>

City: Sun City

State: AZ

Zip Code: 85351

Home: <<< REDACTED >>>

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC

Division: Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

As an EPCOR ratepayer and Sun City/Youngstown resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25.00 per month and the consolidated rate would be over \$40.00 per month for our district ratepayer. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. This is the USA after all. Please "vote against full consolidation"!

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best	Phone: <<< REDACTED >>>	Opinion Date: 9/23/2016
Opinion Number: 2016 - 134830		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor		Closed Date: 9/23/2016 3:14 PM

First Name: Marissa	Last Name: Rauson	Account Name: Marissa Rauson
Address: <<< REDACTED >>>		
City: Buckeye	State: AZ	Zip Code: 85396

Company: EPCOR Sewer *AAWC	Division: Sewer
-----------------------------------	------------------------

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

SUBJECT: EPCOR Wastewater Case WS 01303A-16-0145

To Whom it May Concern;

I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure.

We live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing.

Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all.

We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service.

Thank you for your attention to this matter.

Investigation			
Date:	Analyst:	Submitted By:	Type:
9/23/2016	Roxanne Best	Correspondence	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best	Phone: <<< REDACTED >>>	Opinion Date: 9/28/2016
Opinion Number: 2016 - 134879	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Consolidation In Favor	Closed Date: 9/28/2016 11:31 AM	

First Name: Richard & Cady	Last Name: Hewitt	Account Name: Richard & Cady Hewitt
-----------------------------------	--------------------------	--

Address: <<< REDACTED >>>

City: Peoria	State: AZ	Zip Code: 85383
---------------------	------------------	------------------------

Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC	Division: Sewer
-----------------------------------	------------------------

Nature Of Opinion

Docket Number: WS-01303A-16-0145	Docket Position: For
---	-----------------------------

From: Richard Hewitt

Sent: Wednesday, September 28, 2016 11:15 AM *

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Docket No. WS-01303A-16-0145, Tobin-web@azcc.gov, Forese-web@azcc.gov, Little-web@azcc.gov, Stump-web@azcc.gov, RBurns-web@azcc.gov

Dear Commissioner –

As a resident of Coldwater Ranch, a community in the Agua Fria wastewater district, I want the record to show my unconditional support for full consolidation of the EPCOR waste water districts. It is a fair and equitable solution to a major discriminatory and economic problem which has been plaguing our communities for many, many years. Other utility companies, welcomed growth into their systems. As with those utility customers, full consolidation treats all consumers on an equal basis, is economically viable to all parties and is acceptable to the utility company, EPCOR. Our property values are suffering due to these high water and waste water rates. Some consumers may see an increase but all consumers will be treated the same and uniformity and fairness is paramount. Please support full consolidation as requested by EPCOR.

Thank you in advance.

Richard and Cady Hewitt

		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/28/2016	Roxanne Best	Email	Investigation

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 9/27/2016
Opinion Number: 2016 - 134872 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 9/27/2016 3:41 PM
 Rate Case Items - Opposed

First Name: Eric	Last Name: Lochner	Account Name: Eric Lochner
Address:		
City: Surprise	State: AZ	Zip Code:

Company: EPCOR Sewer *AAWC **Division: Sewer**

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

He is opposed to any rate increase and is in favor of consolidation.

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan	Phone: <<< REDACTED >>>	Opinion Date: 9/27/2016
Opinion Number: 2016 - 134861	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Consolidation In Favor	Closed Date: 9/27/2016 9:25 AM	

First Name: David	Last Name: Brace	Account Name: David Brace
Address: <<< REDACTED >>>		
City: Buckeye	State: AZ	Zip Code: 85396
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: EPCOR Sewer *AAWC	Division: Sewer
-----------------------------------	------------------------

Nature Of Opinion**Docket Number:** WS-01303A-16-0145**Docket Position:** For

To Whom it May Concern; I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure. I live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing. Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all. We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service. Thank you for your attention to this matter. Sincerely, David Brace Verrado Resident

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee	Phone: <<< REDACTED >>>	Opinion Date: 9/26/2016
Opinion Number: 2016 - 134835	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Consolidation In Favor	Closed Date: 9/26/2016 8:32 AM	

First Name: Judy	Last Name: Mullins	Account Name: Judy and William Mullins
-------------------------	---------------------------	---

Address: <<< REDACTED >>>

City: Buckeye	State: AZ	Zip Code: 85396
----------------------	------------------	------------------------

Home: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC	Division: Sewer
-----------------------------------	------------------------

Nature Of Opinion**Docket Number:** WS-01303A-16-0145**Docket Position:** For

To Whom it May Concern; I am a resident of Verrado and an EPCOR wastewater customer, and I am asking the Arizona Corporation Commission to decide in favor of full consolidation of EPCOR's wastewater districts into a single rate structure. We live in the Agua Fria district, and our disparate communities have been consolidated for fifteen years. The Arizona Constitution specifies that people and places should pay the same rate for "like and contemporaneous service". That we receive such service cannot be disputed. It's time to bring all EPCOR-served communities under the same pricing. Our community, and others in Agua Fria, have been subjected to severe fluctuations in rates over the past six years because the Commission had yet to clearly state a position on consolidation, allowing communities to drive the conversation, solely to preserve their own rates. In the Water Workshop this spring, the Commission finally made a statement in support of Consolidation regarding smaller companies and customer bases. It is my strong hope that you will stay the course on this issue and consolidate EPCOR districts once and for all. We all receive the same service from the same company under very similar conditions. We should all pay the same price for that service. Thank you for your attention to this matter. Sincerely, Judy Mullins

Investigation			
Date:	Analyst:	Submitted By:	Type:
9/26/2016	Mary Mee	Telephone	Investigation

Comments noted for the record and docketed. CLOSED
